Non-Discrimination Notice

Liberty Advantage complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Liberty Advantage does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Liberty Advantage:

Provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (e.g., large print, audio, accessible electronic formats, Braille, other formats)

Provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services, contact Liberty Advantage's Member Services at the contact information below.

If you believe that Liberty Advantage has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Liberty Advantage, P.O. Box 2190, Glen Allen, VA 23058; (844) 317-9059; (TTY 711); fax: 800-335-0270; email: Compliance@libertyadvantageplan.com.

You can file a grievance in person or by mail, fax, or e-mail. If you need help filing a grievance, the Liberty Advantage Member Services is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services at the Office for Civil Rights Complaint Portal, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue, SW, Room 509F, HHH Building Washington, DC 20201, 1-800-368-1019 TTY/TDD: 1-800-537-7637 (TDD).

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html